

Fig. 1

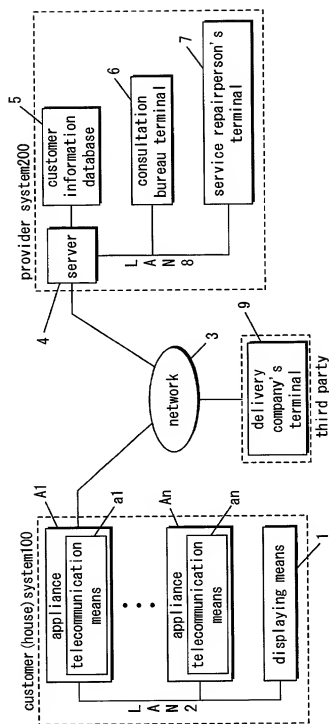


Fig. 2

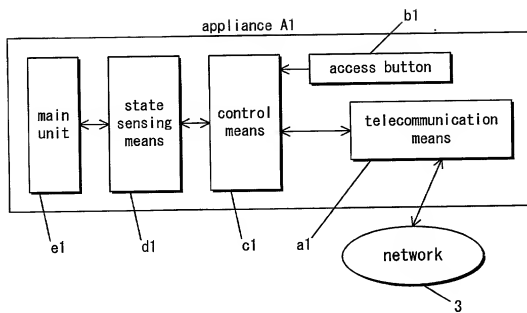


Fig. 3

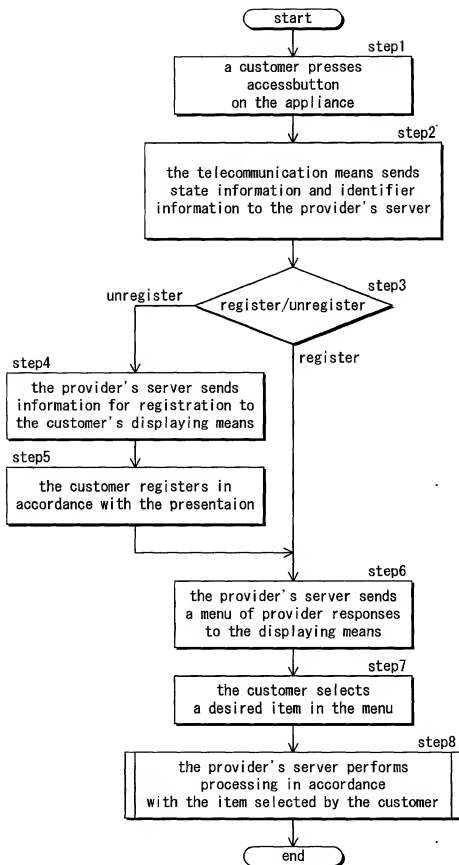


Fig. 4

maintenance menu

OOOElectric Industrial co.,Ltd. welcome maintenance service

appliance ID:OOOOOOOO
appliance:VTR
model number:OOO1234
state:untrouble

Please select an appropriate item in the following list

a menu list 1:an operation method description request

- how to record
- how to set up time
- how to tune

a menu list 2:

- an another menu display request
- request matters input

a menu list 3:a response request

- a telephone response request
- a repair service request

Please select an item and push a button to send

button to send

Fig. 5

processing corresponding to the item
information selected by the customer

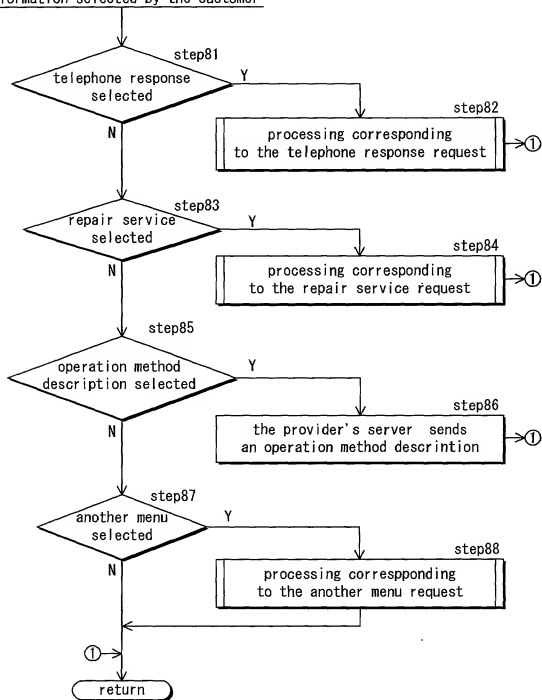


Fig. 6

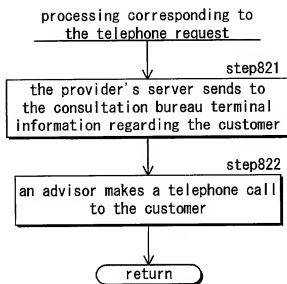


Fig. 7

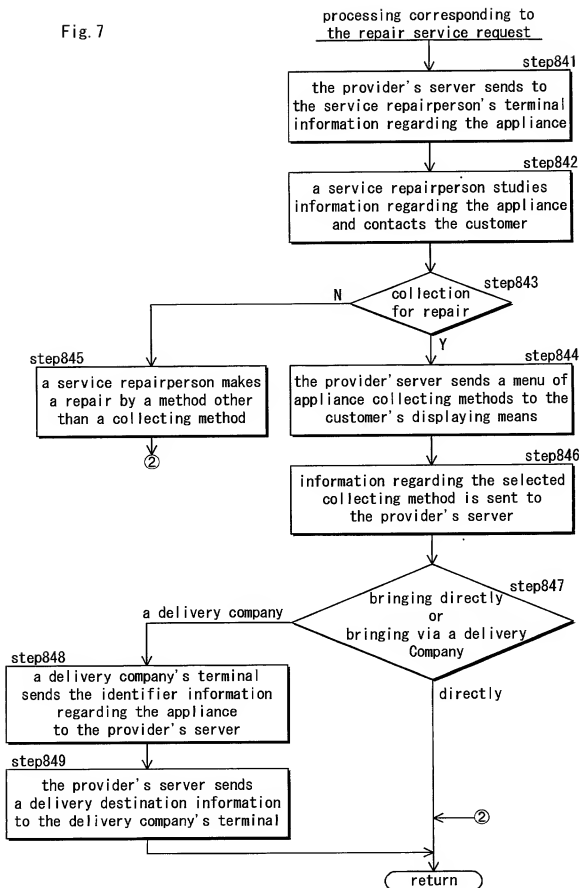


Fig. 8

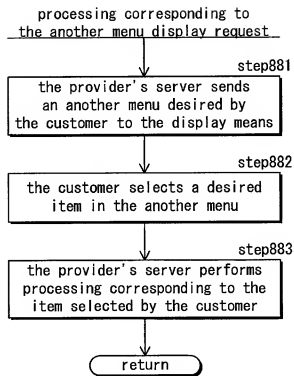


Fig. 9

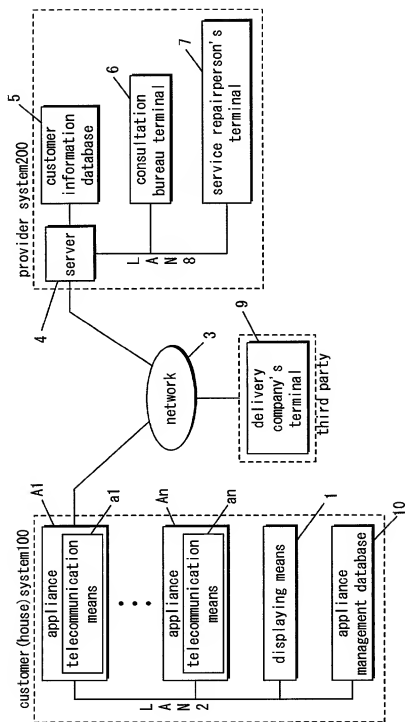


Fig. 10 Prior Art

